

APPLICATION FORM

PLEASE PRINT CLEARLY

Account Name:

Local Address:

..... Post Code

Postal Address:

..... Post Code

Telephone: Work:

Home:

Mobile:

Date of Birth:

PLANS (Initial Connection fee of \$35 applies)

Tick Box: Mac Unix PC

Plan Choice: PAYG (block hours)

SILVER (unlimited hours)

Log in anywhere in Australia for the cost of a local call



Preferred User Name:

.....@shoal.net.au
(must be 4 to 11 characters in lowercase)

Preferred Password:

.....
(must be a minimum of 6 characters and is CaSe SeNsAtIvE)

Signature:
(I have read and accept Special Conditions)

METHOD OF PAYMENT

- CASH
- CHEQUE
- MONEY ORDER
- VISA
- MASTERCARD
- BANKCARD
- AMEX
- ONLINE PAYMENT
- CARD NUMBER

Expiry Date:

Name on Card:

Signature:

I authorize for payments to be automatically debited from the above card when monies are due.
Signature:
PAYG: I wish to top up my account at (hours)
5 10 15



www.shoal.net.au

“Bringing The World to You”

HOME USER PLANS

(effective December 2003)



**Shoalnet/Fastrac
Internet and Computer Services**

46 Berry Street Nowra
Phone: (02) 4422 5014
Fax: (02) 4422 5016
Email: sales@shoal.net.au

PO Box 1137 Nowra NSW 2541

Tourist Facilities ABN 77 001 189 153

Technical Assistance

Ph: 44237100 24 Hours 7 Days

HOME USER PLANS



PLAN	PRICE	CONDITIONS	SPECIAL CONDITIONS
PAYG (sliding scale-hours costing)	EG. \$60/50 Hours Introductory 2 hours Basic Internet Training (Free)	12 Month Time Limit on Usage. No Download Limit 2 Email Addresses. Only one user name login Data Limit on Web sites-5 Mb Data Limit > 5 Mb - \$1.25 / Mb / Month	Training Office * Once Only * to be taken up within 4 months. Account automatically disables at Zero Hours. * Seniors 10% Discount applies to Senior Card Holders when presented *
SILVER PACK (unlimited hours)	\$33 / Month OR \$90 / 3 Months Introductory 2 hours Basic Internet Training (Free)	Unlimited Access. Download Limit - 500 Mb / Month 5 Hour Session Time Disconnection after 30 minutes of idle time No rollover of unused portion of Mb into next month 2 Email addresses. Only one user name Login. Simultaneous User 1	Account must be paid in advance. Plan is not intended for continuous operation. Disconnection after 5 hours, you may immediately reconnect. Running Servers or providing any public information service from a computer connected via this plan is not permitted. \$2 per 10 Mb excess or part t thereof. Training Office * Once Only * to be taken up within 4 months.

*** Initial Connection fee of \$35.00 applies to all Dialup Accounts. ***

Special Terms and Conditions

Credit Card Authorisations will remain effecting until Tourist Facilities Pty Ltd receives notification from me canceling such authorization

Please note Tourist Facilities Pty Ltd is the name that will appear on Bank Statements

I Acknowledge that I have read and agree to abide by the User Terms and Conditions and any special conditions pursuant to the Plans

If paying by Credit Card, I understand that it will be debited with all charges involved with the service provided.

**** All invoices/receipts and reminders will be emailed****



Extra Fees and Charges

Additional Email Address - \$25 / Year

Email Forwarding - \$25 / Year

Extra Fees and Charges - Domain Hosting

Domain - \$22 / Month or \$200 / Year

Domain Alias - \$2.50 / Month or \$25 / Year

Terms and Conditions of all Plans and Services

All Plans and Services are subject to Shoalnet/Fastrac User Terms and Conditions as amended September 2003.

Telecommunication Connection Charges are Extra

"It is a customers responsibility to make sure that you are dialing into the correct phone number for your area. Please read and following instructions provided. Shoalnet will not be responsible for your incorrect input of dial in number and/or settings. The Customer shall not be entitled to a refund in respect of any registration fee, access fee or other fee (including a prepaid fee) charged by Shoalnet/Fastrac Internet Services in respect of the service."